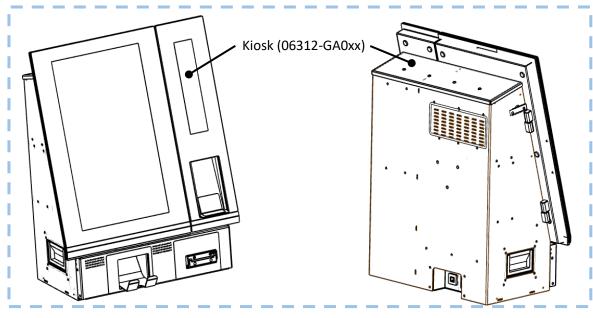
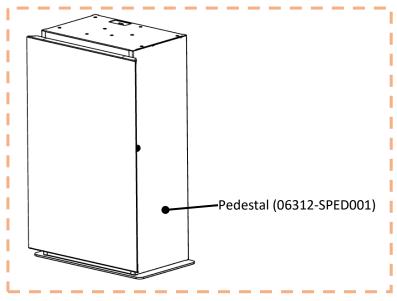


# KT3 Kiosk

**Quick Start Guide** 

Part# 06312-xxxx



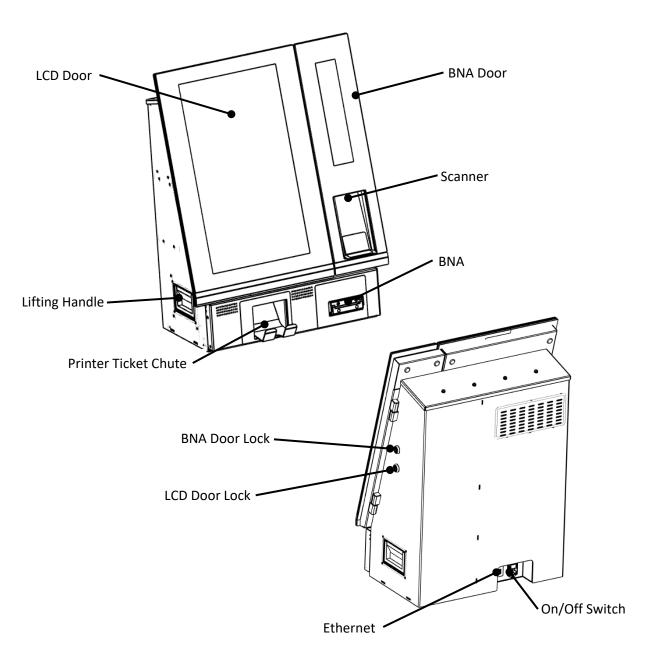


NeoProducts Pty Ltd ACN 007 152 374 ABN 76 007 152 374, 62-66 Pacific Drive, Keysborough, Vic, 3173 Telephone 03 9701 1511 <a href="https://www.neoproductsgroup.com">www.neoproductsgroup.com</a>



# KT3 Kiosk

# **Component Descriptions**



NeoProducts Pty Ltd ACN 007 152 374 ABN 76 007 152 374, 62-66 Pacific Drive, Keysborough, Vic, 3173 Telephone 03 9701 1511 <a href="https://www.neoproductsgroup.com">www.neoproductsgroup.com</a>

CAUTION: Servicing of this product or unit is to be performed by trained service personnel only.

### 1.0 Unpacking KT3 Kiosk (part# 06312-GA0xx)

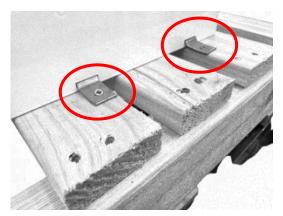


<u>ATTENTION:</u> Prior to installation, refer to Chapter 1 – Safety Information in the KT3 User Service Manual.

Remove the strapping from the carton. **CAUTION:** The strapping is under tension and can flick when cut.

Carefully lift and remove the outer carton.

Ensure the internal packaging is free from damage.



The Kiosk is retained to the Pallet with 4x Pallet Clamp Brackets (2x LH Side & 2x RH Side).

Remove the Pallet Clamp Brackets from the Kiosk & Pallet using a #2 Phillips Head Bit & Battery Drill.



#### <u>CAUTION: TWO (2) PERSON LIFT IS REQUIRED</u> FOR THIS STEP.

Lift the Kiosk from the Pallet using the Handles located either side of the Kiosk. The Handles will open outwards for a secure hold.

#### Caution:

Kiosk weight = 48.0Kgs / 105.0lbs (estimate).

If the Kiosk is to be used together with a Pedestal, follow Step 3.0 "Fit Kiosk to the Pedestal" for installation process.

If the Kiosk is installed without the Pedestal, position into the final location & fasten accordingly. Push the Handles back into the storage position once complete.

Then proceed to Step 4.0 "Power up the KT3 Kiosk".

CAUTION: Servicing of this product or unit is to be performed by trained service personnel only.

## 2.0 Unpacking KT3 Pedestal (part# 06312-SPED001)



<u>ATTENTION:</u> Prior to installation, refer to Chapter 1 – Safety Information in the KT3 User Service Manual.

Remove the strapping from the carton. **CAUTION:** The strapping is under tension and can flick when cut.

Carefully lift and remove the outer carton.

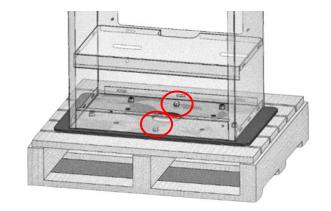
Ensure the internal packaging is free from damage.



The keys to the Pedestal Door are stored into a Plastic Bag & taped to the top of the protective film in location shown.

Remove & retain the Plastic Bag.

Remove all protective films from the Pedestal and dispose.



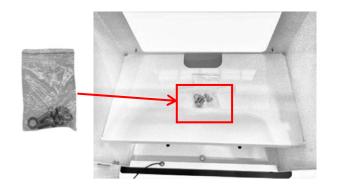
The Pedestal Door Lock is located on the RH Side. Using the Pedestal key provided, open the Door of the Pedestal.

The Pedestal is fastened to the Pallet with 2x Coach Bolts in locations highlighted.

Remove & dispose of Coach Bolts using a Right-Angle Impact Wrench (example below) & 13mm Socket.



Close the Pedestal Door & lock using the key provided.



Remove the Pedestal from the Pallet & move into the final location.

#### Caution:

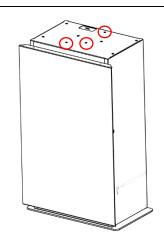
Pedestal weight = 38.0Kgs / 84lbs (estimate).

The inside the Shelf of the Pedestal contains a Plastic Bag with 3x Screws & 3x Washers. These are required to fasten the Kiosk to Pedestal.

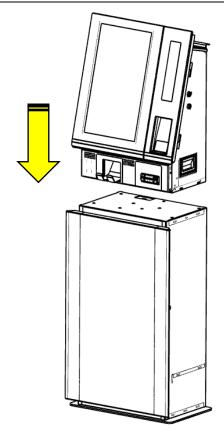
Re-open the Pedestal Door using the key provided & remove bag from the shelf for usage in later Step.

CAUTION: Servicing of this product or unit is to be performed by trained service personnel only.

### 3.0 Fit Kiosk to the Pedestal



The Pedestal is provided with Weldnuts on the underside in the 3x locations highlighted.



#### <u>CAUTION: TWO (2) PERSON LIFT IS REQUIRED</u> FOR THIS STEP.

Lift the Kiosk from the Handles located either side of the Kiosk. The Handles will open outwards for a secure hold.

#### **Caution:**

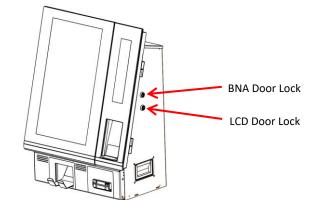
Kiosk weight = 48.0Kgs / 105.0lbs (estimate).

Position the Kiosk onto the Pedestal aligning centrally to the Pedestal base.

On assembly of the Kiosk to the Pedestal, the Weldnuts will align with the Kiosk mounting holes.

Push the Handles back into the storage position once complete.

Position the Pedestal into the final location & fasten accordingly.

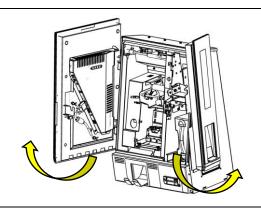


On the right-hand side of the Kiosk, the barrel locks open the following Kiosk Doors.

- 1) **Bottom** barrel lock = LCD Door.
- 2) **Top** barrel lock = BNA Door.

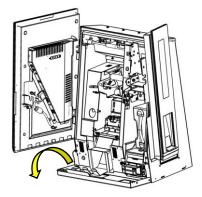
CAUTION: Servicing of this product or unit is to be performed by trained service personnel only.

### 3.0 Fit Kiosk to the Pedestal (continued)

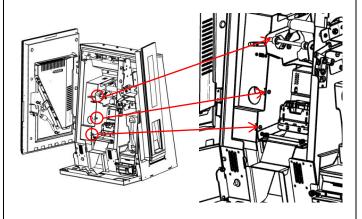


<u>Step 1:</u> Insert the Kiosk Lock Key into the <u>bottom</u> barrel lock to open the LCD Door in direction shown.

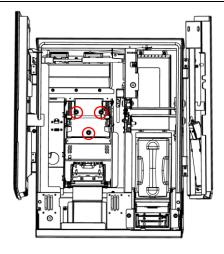
<u>Step 2:</u> Insert the Kiosk Lock Key into the <u>top</u> barrel lock to open the BNA Door in direction shown.



Open the Lower Door by lifting upwards direction to dis-engage from the retainer, then dropping downwards as shown.



Remove & retain 3x Screws retaining the Printer Assembly to the Kiosk in locations shown using #2 Phillips Head Screwdriver.

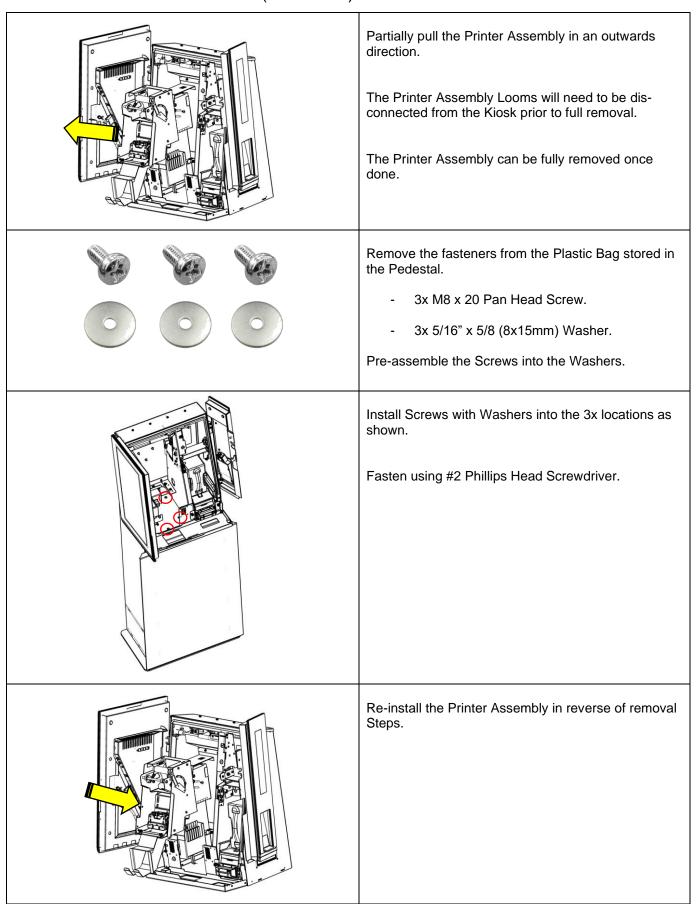


Remove & retain 3x Nuts retaining the Printer Assembly to the Kiosk in locations shown using 10mm Socket Head & Handle.

<u>CAUTION:</u> Once the 3x Nuts are removed, the Printer Assembly will rest on the Kiosk thread studs. Ensure that support is retained onto the Printer Assembly to ensure that it does not fall without warning – result in damage to the Printer Assembly or Kiosk.

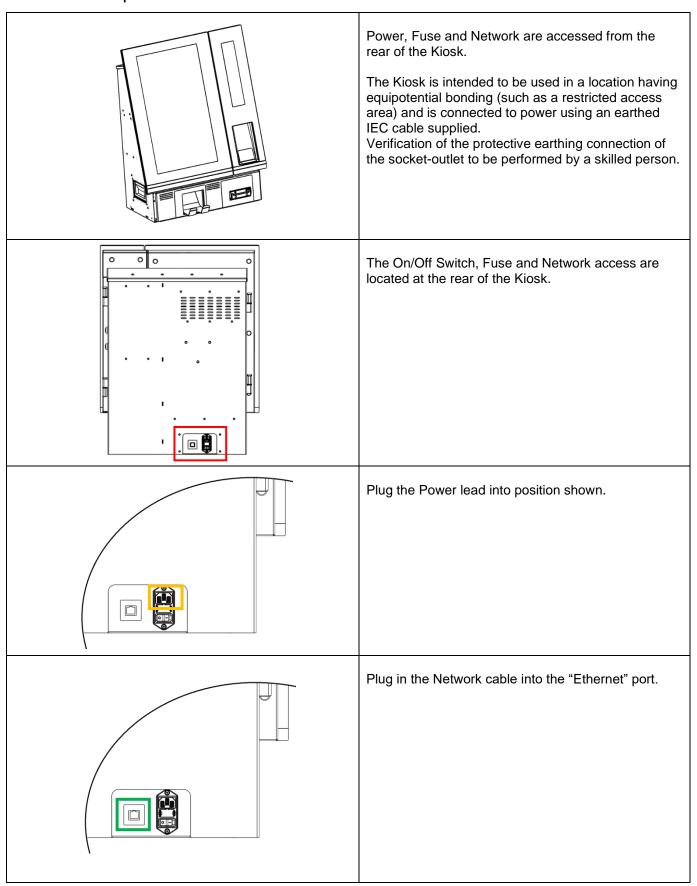
CAUTION: Servicing of this product or unit is to be performed by trained service personnel only.

## 3.0 Fit Kiosk to the Pedestal (continued)



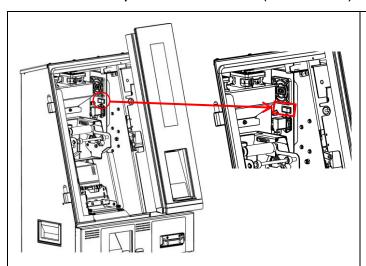
CAUTION: Servicing of this product or unit is to be performed by trained service personnel only.

## 4.0 Power up the KT3 Kiosk



CAUTION: Servicing of this product or unit is to be performed by trained service personnel only.

## 4.0 Power up the KT3 Kiosk (continued)

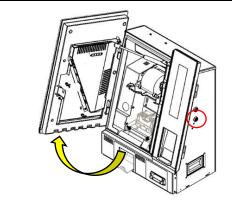


#### **CAUTION - FOR SERVICE TEAM:**

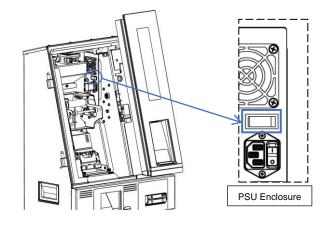
The LCD power switch should remain in the on "I" position when the Kiosk power is turned on. The LCD Screen power switch is mounted on the vertical divider in the location highlighted (LCD Screen removed for clarity).

If the LCD Screen power switch is in the off "O" position while the Kiosk powers up, the touchscreen will automatically revert to an offset orientation by 90 degrees.

Prior to powering up the Kiosk, complete the Steps below.

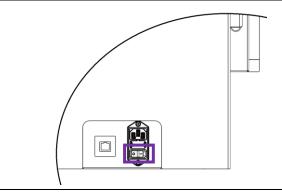


Insert the Kiosk Lock Key into the <u>bottom</u> barrel lock to open the LCD Door in direction shown.



Check that the LCD Screen power switch is set to "I".

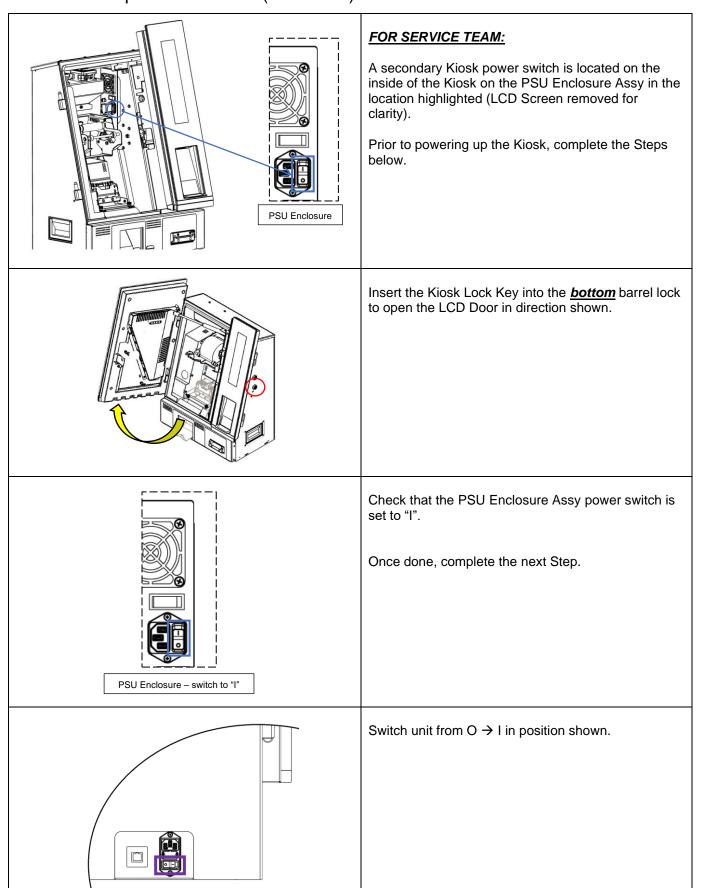
Once done, complete the next Step.



Switch Kiosk power from  $O \rightarrow I$  in position shown.

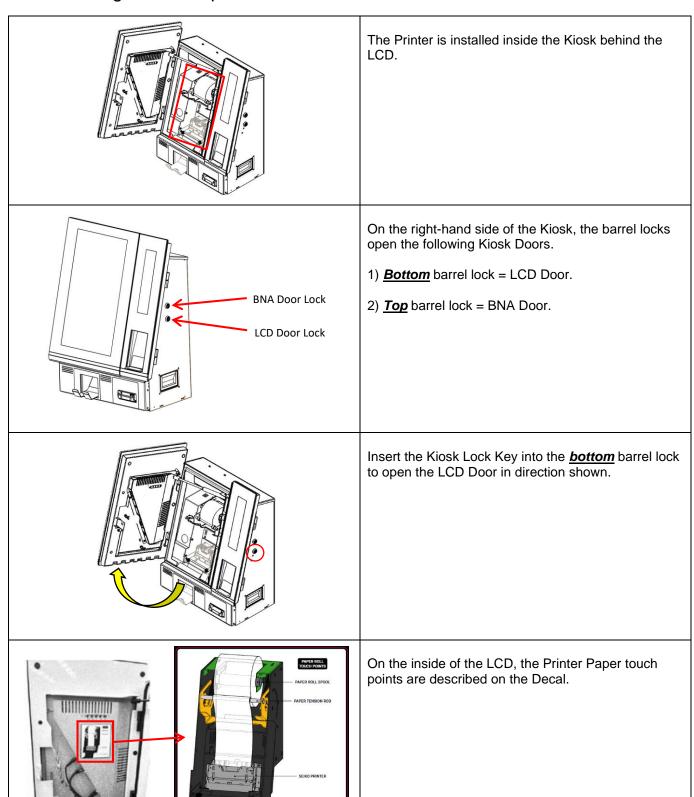
CAUTION: Servicing of this product or unit is to be performed by trained service personnel only.

## 4.0 Power up the KT3 Kiosk (continued)



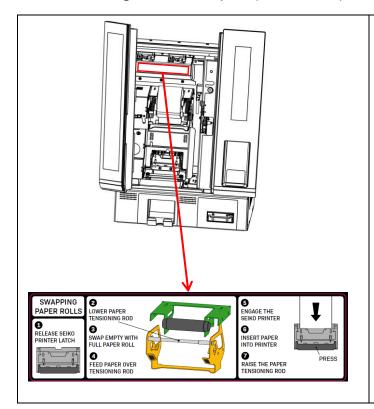
CAUTION: Servicing of this product or unit is to be performed by trained service personnel only.

## 5.0 Loading Printer Paper



CAUTION: Servicing of this product or unit is to be performed by trained service personnel only.

## 5.0 Loading Printer Paper (continued)



Additional information regarding the Printer Paper is viewed on the Fan Plenum, located on the inside rear of the Kiosk in position shown.

Follow the Steps 1 through to 7 to complete the Paper Roll installation or swap.