TSST Kiosk

Quick Start Guide

1.0 TSST NFC cable anchoring location change

1.1 TSST BNA LED Bezel Light not illuminating – Troubleshooting
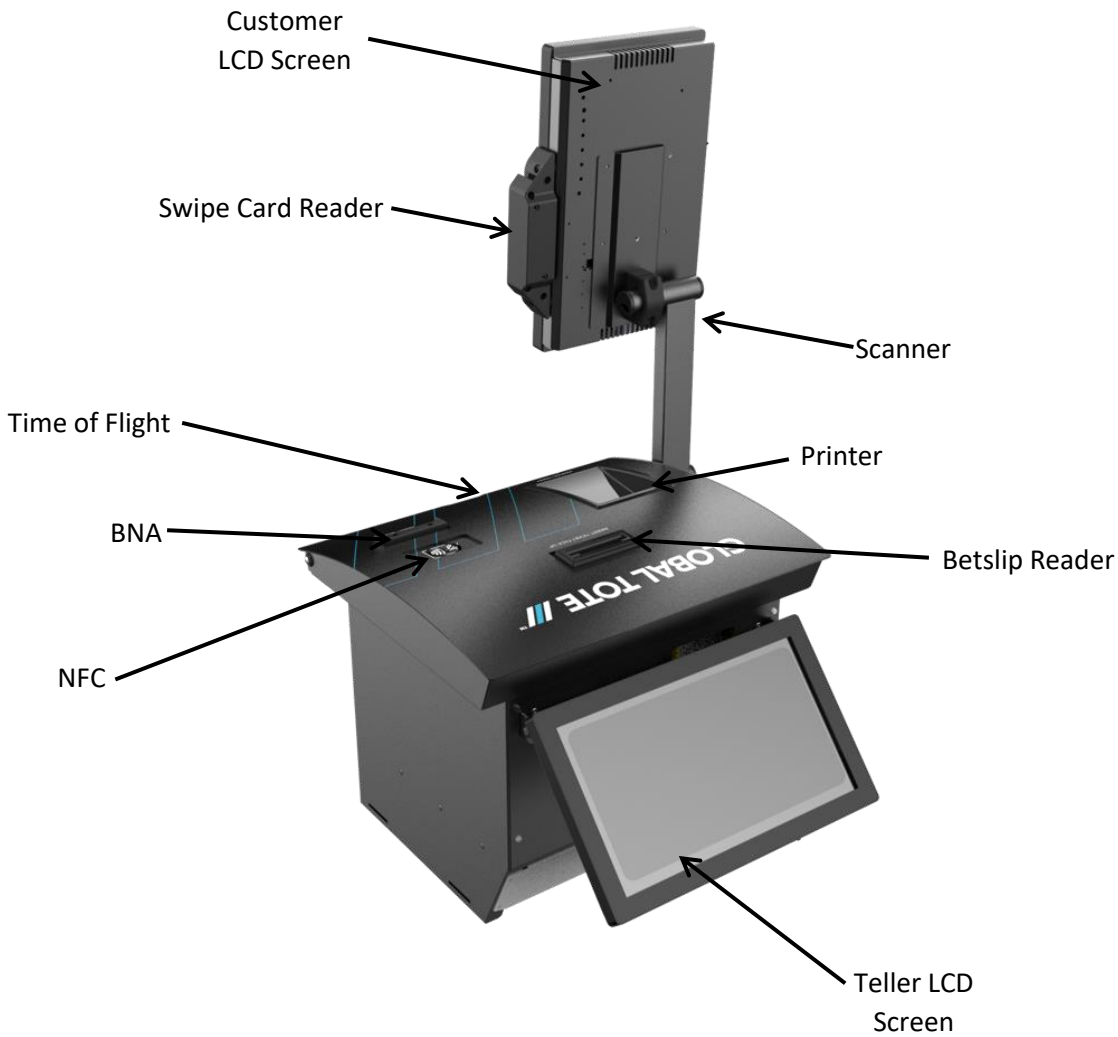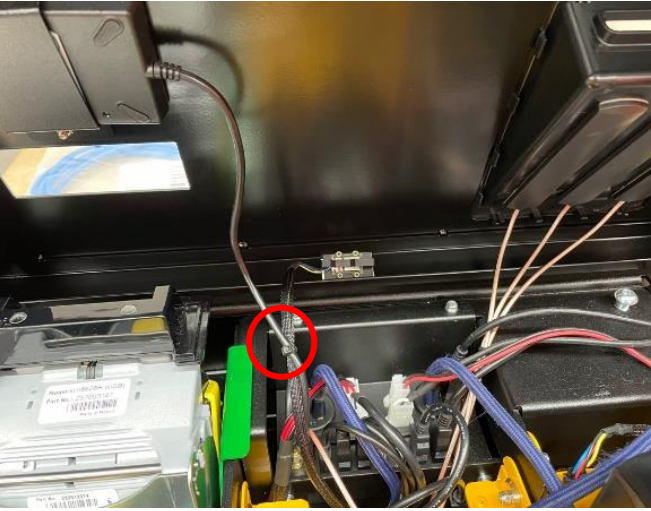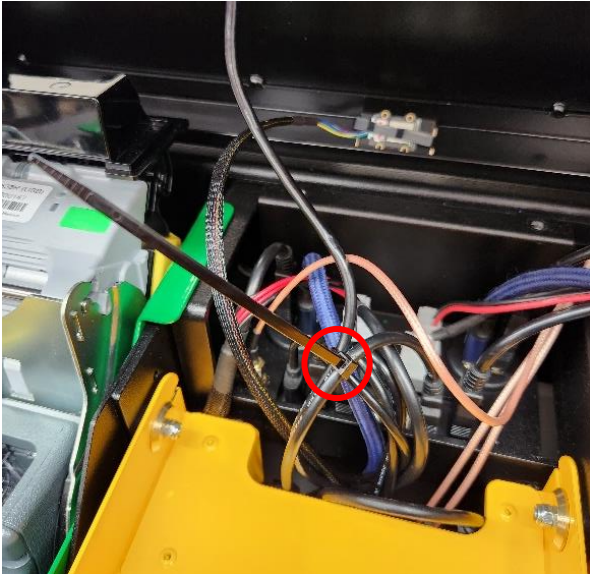
2.0 Validating SST Bezel LED's

TSST Kiosk

Part# 15201-GA0xx

Component Descriptions

Customer LCD Screen

Swipe Card Reader

Scanner

Time of Flight

Printer

BNA

Betslip Reader

NFC

Teller LCD Screen

CAUTION: Servicing of this product or unit is to be performed by trained service personnel only.

1.0   TSST NFC cable anchoring location change

	Unlock and open the Top Door by pushing the Button on the RH side of the Top Door. This provides access to the NFC cable.
	The NFC cable will be attached to the TOF Loom – refer image shown. This fastening point may be allowing excessive cable on the NFC, resulting in routing underneath the Lid & directed towards the Bezel.
	Cut cable tie using Side Cutter Pliers.

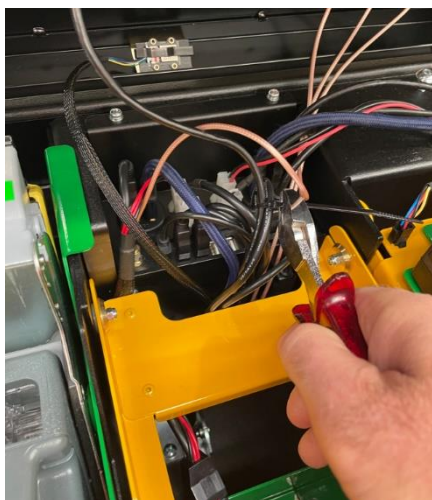## 1.0 TSST NFC cable anchoring location change (Continued)

Try to relocate the fastening position of the NFC cable to the RH side of the Lid. Connect the NFC cable to a Kiosk Loom on the USB Hub. In this example, select the Arduino Cable – refer image below for approx. position.

Loosely install 140mm (6") cable tie. Purchasing details: https://www.walmart.com/ip/100-PACK-6-INCH-ZIP-TIES-NYLON-BLACK-40-LBS-UV-WEATHER-RESISTANT-WIRE-CABLE/506662852
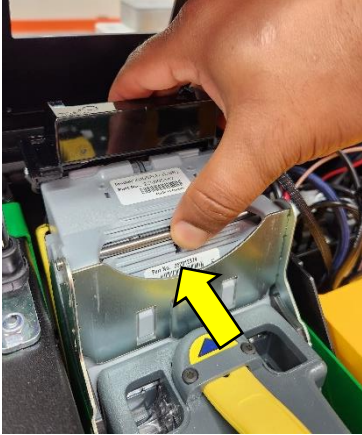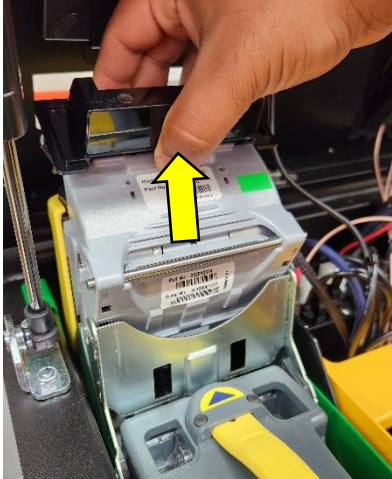

Open & close TSST Lid whilst watching the NFC Cable, to ensure that it does not route towards the Bezel Beak.

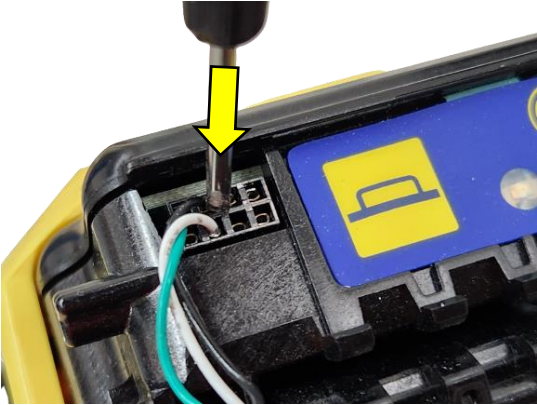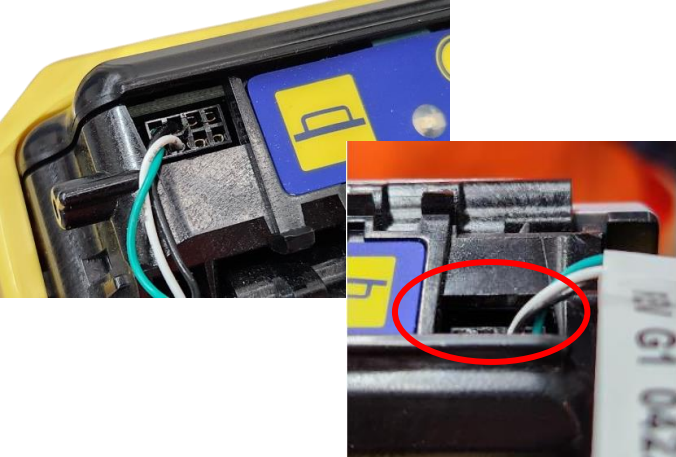

Once confirmed, tighten the cable tie.

Cut cable tie waste.

QUICK START GUIDE

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1.1 TSST BNA LED Bezel Light not illuminating - Troubleshooting

	If the lights on the BNA beak are not illuminating, complete the following steps. Unlock and open the Top Door by pushing the Button on the RH side of the Top Door. This provides access to the BNA.
	Remove the BNA Beak Cover.
	Push the locking rod in the direction shown on the BNA to disengage the BNA Head from the rest of the mechanism.
	Once the locking rod is disengaged, lift the BNA Head in the upward direction as shown to remove from Kiosk.

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self-service solutions

1.1 TSST BNA LED Bezel Light not illuminating – Troubleshooting (Continued)
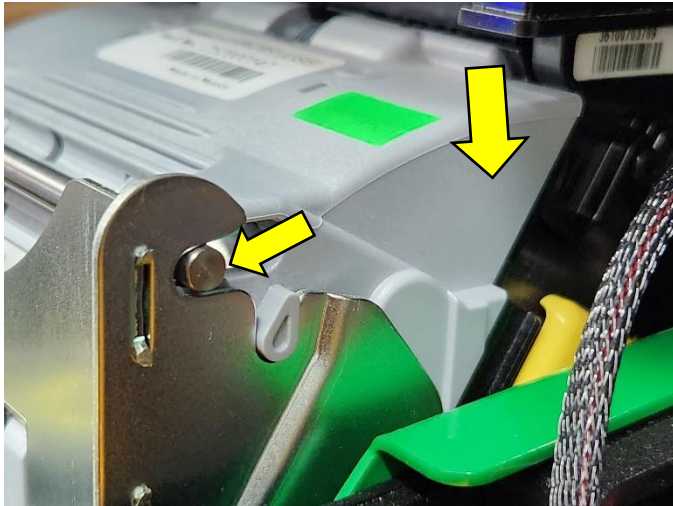
	Pry the LED Bezel from the BNA Head using a small screwdriver (or similar) to disassemble it. Repeat the step on the other side of the BNA Head.
	Once disassembled, separate the LED Bezel from the BNA Head.
	Using a Flat Screwdriver (or similar), push the LED Bezel Molex connector further into the BNA Head in direction shown.
	Check that the BNA Bezel Molex connector is below the plastic. The connector should make a small click sound at its maximum depth.

QUICK START GUIDE

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1.1   TSST BNA LED Bezel Light not illuminating – Troubleshooting (Continued)

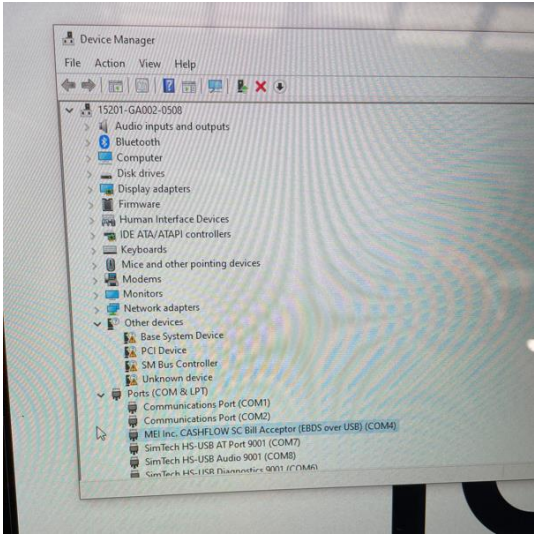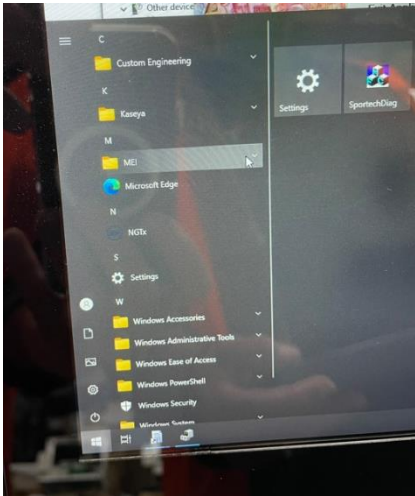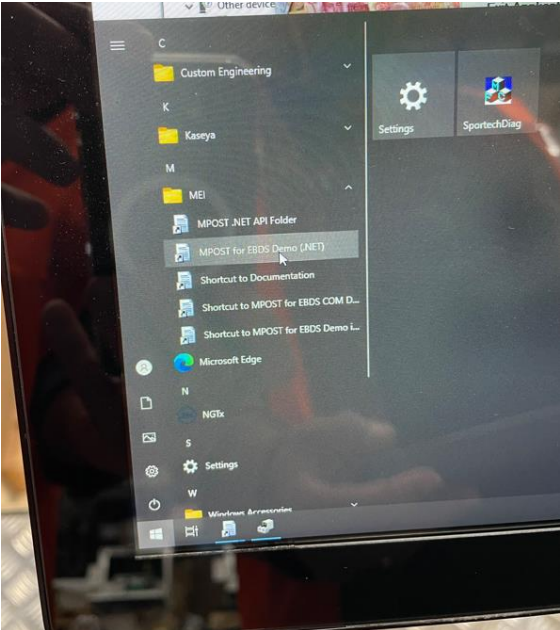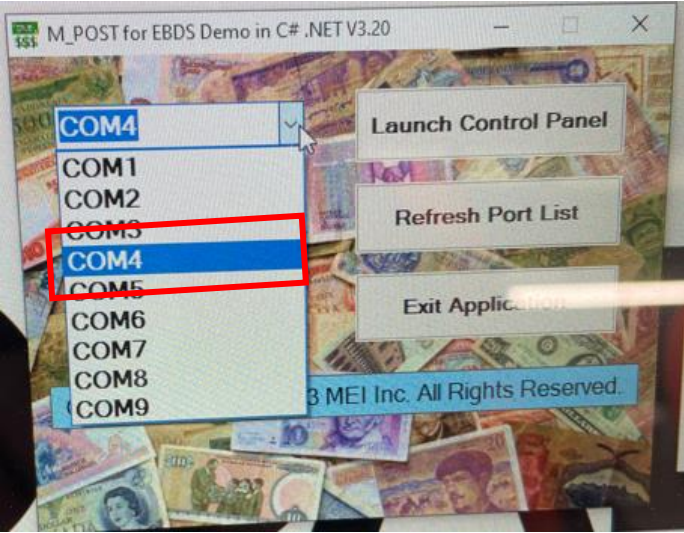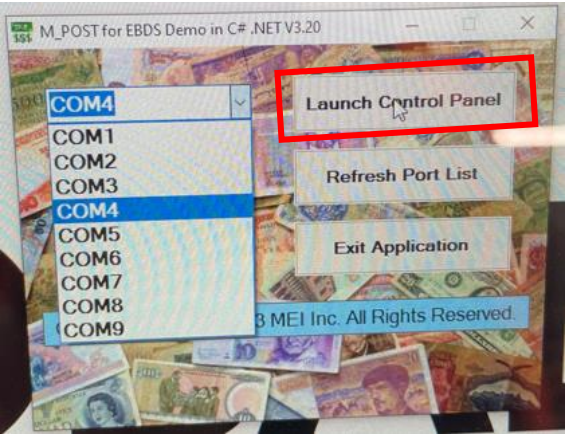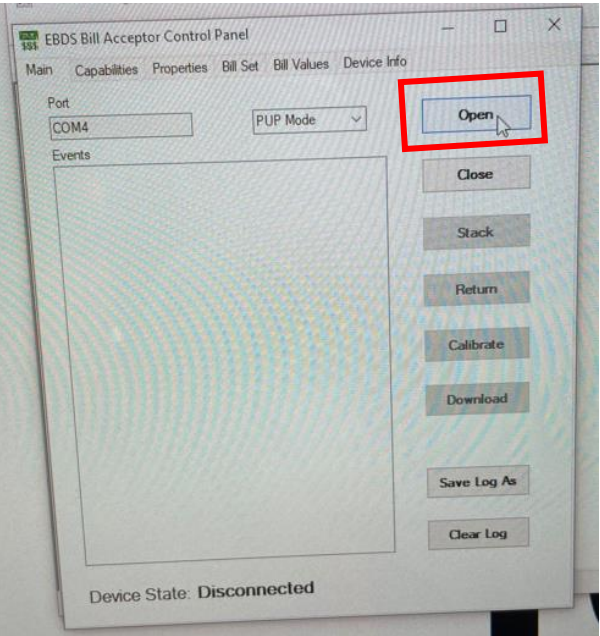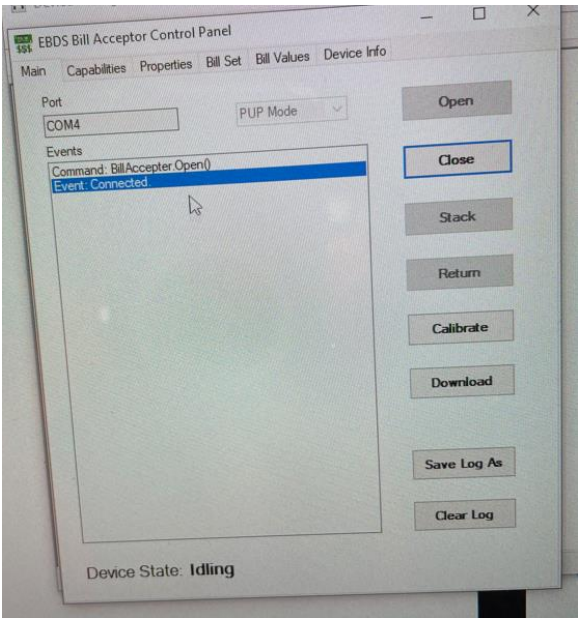|	
	Reassemble the LED Bezel onto the BNA Head. Check that the BNA Bezel wires are routed towards the outside of the Bezel as shown.
	Re-install the BNA Head back into the mechanism and push it downwards. Check that the locking rod engages into the metal bracket of the mechanism as shown.

2.0 Validating TSST Bezel LED's

	Open Device Manager & confirm COM# for MEI. In this example, the MEI is COM4. **Note:** The COM numbers are assigned by Windows and are subject to change.
	Select → Start → MEI from menu.
	Select → MPOST for EBDS Demo (.NET) under MEI.

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2.0 Validating TSST Bezel LED's (Continued)

	Select pull down menu → COM4.
	Select "Launch Control Panel".
	EBDS Control Panel will appear as image. Select "Open".

2.0 Validating TSST Bezel LED's (Continued)

	Unit will cycle & show the following actions.
	The Bezel LED's will illuminate as shown. If the Bezel LED's do not illuminate, replace the Bezel.